

Privacy Policy

Effective Date: 10/15/2024

At taxissuesupport.com, we value your privacy and are dedicated to safeguarding any personal information you provide through our website. This Privacy Policy explains how we collect, use, and protect your information.

Information We Collect

We collect personal information only if you choose to voluntarily provide it by filling out the contact form on our website. The information we gather includes your:

- Name
- Phone number

If you do not complete the form, no personal information is collected. Should you decide to call our toll-free number, the tax office you are connected to may collect your details with your permission.

How We Use Your Information

The information you provide (name and phone number) is shared with a tax office to connect you with a tax professional who can address your tax needs. We do not sell, share, or rent your personal information to other third parties.

Retention and Protection of Your Information

If you submit your information via the contact form, we will retain it for up to 3 years. Your data is protected through secure HTTPS encryption to ensure it is safely transmitted to us.

Sharing of Information

If you submit your name and phone number through the form, this information will be shared with a tax office to help connect you with a tax preparer. If you call the toll-free number, your personal information will be collected by the tax office directly, and their privacy policies will apply to your data.

Cookies and Tracking Tools

We use conversion tracking through our ad platforms to help us understand how users interact with our site after clicking on an advertisement. This tracking does not collect personal information but helps us improve our services. We do not use cookies or tracking tools that follow users across other websites.

Your Consent

By submitting your information through the contact form, you consent to the collection and use of your details as outlined in this Privacy Policy. If you prefer not to share your information, completing the form is not required.

Changes to This Policy

We reserve the right to modify this Privacy Policy at any time. Updates will be posted on this page along with the revised effective date.

Contact Us

If you have questions about this Privacy Policy, please reach out by filling out the contact form on our site. Be sure to include the words "PRIVACY POLICY" in the message box. You may also email us at help@taxanswers-now.com